



ZEROLOGY

USER REFERENCE GUIDE

New to driving Tesla? The code below provides videos about the car to improve your driving experience. You can also access the owner's manual by pushing the  on the top of the touch screen.



Getting In

Lock/Unlock using the Key Card in the app



Book



My Bookings



Keycard



Account



Help

Open Outside Doors:

Push the wide part of the door handle, then pull the handle.



Opening Inside Doors: Press the button located at the top of the interior door handle.

Getting Ready

Adjust seat: controls located on the lower left side of seat.

Adjust mirrors: click the car icon on the touchpad screen, select mirrors.



Set destinations in **Navigation** on touch screen before departure.

Window wipers are set to automatic and will adjust to the weather. Use the touch screen to work manually.

Driving the Car

Shifter control lever is located on right side of steering wheel.



With foot on the brake, move the lever to drive, and/or up for reverse. To park the vehicle, press the button inward on the right shifter.

Cruise controls are also on this lever, pull forward to set speed.

Customer Care: 800-277-1455

During the Trip

You can lock and unlock the vehicle through the mobile app.



Pause & Lock the vehicle through the app every time. *You must be outside the vehicle prior to locking.*

End Trip

Place vehicle in Park: press park button located on the end of the shifter lever. You can now exit the vehicle.

Be sure to remove all personal items.

Once you've exited with all your belongings, press **End Trip** (next to the **Pause/Lock** under the **KeyCard** of the mobile app).



You must return the vehicle back to the original destination and be outside of the car to end trip.

Charging

Keep an eye on the battery charge level, just as you would in a gas-powered vehicle. Located on the touch screen, the battery charge indicator is located on top of the display. **You must return the vehicle with at least 50 miles range.**

In order to make charging the vehicle easier, back the car in to the stall. The charge port is located by the right-side, rear taillight. Push the triangle to open. Wait for the **Green** indicator light. If you receive a **Yellow** or **Red**, please unplug and call customer care.



You are able to use Tesla SuperChargers if you need to during your trip — the charging cost and service fee will be added to your trip.

Should you charge at another provider, you will need to create an account and pay directly.

IN CASE OF EMERGENCY

Law Enforcement: **911**

Customer Care: **800-277-1455**

Roadside Assistance: **800-277-1455**

IN CASE OF AN ACCIDENT, a camera icon will appear on the touchscreen — immediately **tap the button**.

Safety Tip: In the unlikely situation the car has no power, pull up the manual door release located in front of the window switches. *Only use manual door release in event of loss of electrical power. Otherwise, damage to the window trim could result.*

Hazard Lights Switch are located on ceiling in front of the rearview mirror.